## Family Activity Holiday Booking Form 2024

**Our References**: W19ET1, W19ET7, W20ET6

**Event**: Family Activity Holiday

**Dates**: W19ET1 - Monday 29th July to Sunday 4th August 2024 ⃣

W19ET7 -Sunday 4th August to Saturday 10th August 2024 ⃣

 W20ET6 - Saturday 10th August to Friday 16th August 2024 ⃣

**Arrive**: 6.00 pm

**Depart**: 10.00am

**Contact Name**:

**Contact Address:**

|  |
| --- |
|  |

**Contact Email Address**:

**Contact Telephone Number**:

**Party Names**:

|  |  |
| --- | --- |
| **Name:** | **Date of Birth (if 16yrs or under)** |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |

**NB: Please note if we do not have a Date of Birth, we will charge the adult price.**

**Quantity & Style of Accommodation**:

please state the quantity and style of rooms that you require

|  |  |  |
| --- | --- | --- |
| **Style of Room** | **Quantity Required** | **Name/Number of Bedroom** |
| Dormitory |  |  |
| Standard Single |  |  |
| Standard Twin |  |  |
| Superior Double |  |  |
| Superior Twin |  |  |
| Superior Single |  |  |

**Included in your booking**

Accommodation as specified.

All meals from evening meal on day of arrival to breakfast on day of departure, plus refreshments.

5 days of Activities

**Payments**

A deposit of £75 per person is due immediately to secure your booking.

Please note all deposits are non-refundable.

A further payment of 25% is due 26 weeks in advance.

The balance is required 8 weeks in advance.

Interim payments can also be taken to help spread the cost, please contact us directly regarding this.

**How to pay**

* To pay by Debit or Credit card, please call us on 017687 72005
* To pay by bank transfer (BACS) use account number 46623590, sort code 55-61-11 and quote Derwent Hill plus your booking reference
* To pay by cheque make the cheque payable to Sunderland City Council and on the back write Derwent Hill, your booking reference, and your address

Cancellation Conditions

The following cancellation charges apply:

* Prior to 26 weeks before the start date of your event, the deposit
* 26 to 8 weeks before the start of your event, 25% of the fee
* 8 weeks before the start of your event, 100% of the fee

For the avoidance of doubt, we regard a request to change

dates as a cancellation of the original booking.

We reserve the right to amend or cancel if, for whatever reason, we are unable to deliver the agreed event. In these circumstances we will endeavour to give as much notice as possible. In the event of us cancelling, our liability will be limited to returning any fees paid.

Booking Conditions

**Insurance**

We do not provide personal accident or cancellation insurance. We recommend that you arrange such cover, for example to cover cancellation due to sickness or travel difficulties.

**Data Protection**

We only use information collected lawfully in accordance with the General Data Protection Regulation (GDPR) and future UK Data Protection legislation.

We will not use any information we hold about you for any purpose other than that for which it was collected unless we have obtained your consent beforehand.

Full details are in our Privacy policy which is available on our website: [www.derwenthill.co.uk](http://www.derwenthill.co.uk/support/privacy/)

**Contacting you**

We will use your contact details to send you information relevant to your booking.

**Special Requirements**

We will make all reasonable efforts to meet the specific requirements of individuals due to disability, diets etc. Please discuss such details with us as early as possible so that we can make the necessary arrangements.

**Prices for 2024 (per week)**

Please note: A deposit of £100 per person is required to secure your booking

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Accommodation & Prices: | Adult  | Youth (11-15yrs) | Child (5-10yrs) | Single Supplement |
| Dormitory | £768  | £624  | £588  | £0 |
| Standard single | £834 | £696 | £696  | £0 |
| Standard twin | £834  | £696  | £696  | £146 |
| Superior double or twin | £888  | £732 | £732  | £146 |
| Superior single  | £888  | £888  | £888  | £0 |